Chelsea and Westminster Hospital – Trust Information

Introduction

Chelsea and Westminster Hospital NHS Foundation Trust aims to be a hospital of choice for patients and an employer of choice for staff. Our vision is:

“To provide high quality patient-centred care for our local population and those using our specialist services, delivered by a modern workforce in a range of settings along integrated pathways of care.”

Chelsea and Westminster is a major London teaching hospital, and gained Foundation Trust status in October 2006. We have more than 14,000 members who are patients, members of the public and staff.

We are consistently rated among the highest performing hospitals nationally:

- Ranked as the best hospital in England for low mortality rates by the Dr Foster Hospital Guide
- Rated ‘Excellent’ for hospital hygiene, standards of hospital food, and privacy and dignity in the Patient Environment Action Team (PEAT) annual assessment
- Popular with patients – 89% of patients in the Care Quality Commission’s latest annual Inpatient Survey rate their care at Chelsea and Westminster as ‘Excellent’, ‘Very good’ or ‘Good’

The Trust provides specialist services including HIV and Sexual Health, Burns, Paediatrics, high risk Obstetrics and Neonatal Care for patients from London, the South East and further afield, a full range of general medical and surgical services for the local community, and an increasing number of services in community settings.

Most services are provided on the main Chelsea and Westminster Hospital site but HIV and Sexual Health services are based in three other centres - the St Stephen’s Centre adjacent to the hospital, 56 Dean Street in Soho, and the West London Centre for Sexual Health at Charing Cross Hospital.

We also provide an increasing number of services in the community, for example, dermatology and gynaecology.

The Trust is a main teaching centre for Imperial College London and was shortlisted in the ‘Research Culture’ category of the Health Service Journal Awards 2011.

Chelsea and Westminster Hospital, which was opened by HM The Queen in 1993, is a modern hospital environment. Its light and airy modern design is built around a vast atrium and Chelsea and Westminster is the first hospital in the UK to gain accreditation for its art collection by the Museums, Libraries and Archives Council.

More than 3,000 people work at Chelsea and Westminster including staff employed directly by the Trust, facilities staff employed by contractors and hospital volunteers.

We have been recognized independently as an employer of choice – named Best Employer for Carers and also ranked among the top 30 employers for working families in the UK in the Top Employers for Working Families Awards 2011, also shortlisted in the ‘Best internal communications’ of the HR Excellence Awards 2011.

In the Care Quality Commission’s latest annual Staff Survey, the number of staff reporting good communication between senior managers and staff was the highest of any Association of UK University Hospitals Trust and the Trust was ranked in the top 20% nationally for staff recommending their hospital as a place to work or receive treatment.

See www.chelwest.nhs.uk for more information.

University and Research Links
Excellence in research and the development of NHS staff for the future to improve patient care are integral to the Trust’s status as a teaching hospital.

Our aim is to be a leading centre of excellence focusing on areas of expertise for research and innovation, and the training and development of highly skilled academic and clinical researchers, whilst developing a culture of patient-focused and patient-driven research responsive to changing healthcare priorities and the needs of the local community.

Chelsea and Westminster is and will remain a main campus for teaching Imperial College medical students, with state-of-the-art facilities for undergraduate medical education including an on-site Simulation Centre - a virtual operating theatre used to train medical students.

Chelsea and Westminster is also the host organisation to the National Institute for Health Research (NIHR), Collaboration for Leadership in Applied Health Research and Care for Northwest London (CLAHRC NWL), the North West London Health Innovation Education Cluster (HIEC) and Training For Innovation (TFI). We are also a constituent organisation of the London (North West) Comprehensive Local Research Network (CLRN) and have links to several NIHR Topic-Specific Clinical Research Networks which include West London Local Cancer Research Network, Thames Stroke Research Network and London & South East Medicines for Children Research Network.

**Management**

The Trust Management structure consists of three Clinical Divisions each managed by a Divisional Director of Operations and a Divisional Medical Director. The Physician Associate positions sit within the Division of Emergency and Integrated Care Emergency and Integrated Care Clinical Director is a member of the divisional board which includes the Divisional Medical Director and Divisional Director of Operations. Clinical Directors are managerially accountable to the Divisional Director of Operations and professionally accountable to the Divisional Medical Director and works to mutually agreed corporate objectives. The Medicine Directorate’s management team is:

- Dr Dilys Lai Divisional Medical Director
- Alison Kingston Divisional Operations Director
- Gary Davies Clinical Director for Acute Services
- Lorna Gibson General Manager, Medicine, A&E and Trust wide Operations
- Caroline Fenwick Acting Service Manager, Acute Specialties
- Anna Letchworth Acting Service Manager, Medical Specialties
- Arlette Crowlie Business Analyst – Finance
- Viki Burley Human Resources Business Partner

The day to day operational management is covered by the team. Individual consultants are also trainees’ managers and are encouraged to liaise with their managerial and clinical colleagues to resolve operational issues.

**Department of Medicine for the Elderly**

Clinical Lead: Dr Peter Kroker

Lead for Stroke Services: Dr Michael Pelly

Consultants: Dr Richard Morgan, Dr Inaki Bovill, Dr Philip Lee

The Department of Medicine for the Elderly (MfE) at Chelsea and Westminster Hospital is a dynamic and innovative department responsible for the care of older patients. It consists of three ward areas, outpatient clinics and an Older Adult Support Team Service (OAST) led by five consultant physicians.

In-patient load:

Each team has on average 15 in-patients at one time, and also a number attending the Medical Day Unit for investigation or on-going Multi-disciplinary care for complex needs.
Junior Doctor Staffing:

3 SpR’s in Geriatric & General Medicine (additionally 1 flexible trainee).

3 F2 – on 4/12 attachments rotating within the hospital – part of NWL Foundation School

4 F1 – 4/12 posts linked with Neurology and surgery rotations as part of NWL Foundation.

There are a number of specialist outpatient clinics in operation including TIA, falls, surgical pre-assessment and the OAST clinic.

OAST is a new service at Chelsea and Westminster where elderly patients can be referred for rapid multidisciplinary assessment on the medical day unit (Service Lead – Dr Philip Lee).

Patients are assessed medically and will also see a community physiotherapist / occupational therapist, a pharmacist for medication reconciliation and review and where needed, an old age psychiatrist. We also have same day access for hospital based diagnostic scans and investigations to avoid unnecessary admissions. There are reserved slots daily for home visits by doctors and therapists for less ambulant patients, as well as a daily multi-disciplinary team meeting to discuss the patients seen.

The Physician Associates will be expected to provide support for these areas and their day-to-day operations under the supervision and accountability of a consultant physician. They will be expected to work closely with the elderly care teams to ensure best quality care is delivered to patients at all times.

There may also be opportunities to participate in ongoing research, clinical audit and quality improvement projects, as well as opportunities to teach undergraduate students from the Imperial College London’s Faculty of Medicine.